

POLICIES

Payment Due: A 50% deposit is required when your invoice is sent to secure your order, cover supplies, and reserve the time needed to create your cookies. The remaining balance is due the day before your pick-up date.

Price Adjustments: All prices are subject to change due to fluctuating ingredient costs between booking and purchasing supplies for your event. I'll keep you informed of any changes as soon as possible.

Refunds and Cancellations: Refunds are available up to 2 weeks before your scheduled pick-up date.

Rush Orders: While I can't accommodate all last-minute orders, I'll do my best! Orders with at least 7 days' notice may be subject to a 20% rush fee. Orders placed within 5 days of pick-up are unlikely to be possible due to the multi-day process but may be subject to a 40% rush fee if accepted.

Order or Design Changes: Requests for changes can be made up to 2 weeks before pick-up. After this point, changes will be considered on a case-by-case basis and may include a rush fee.

Pickup: Your pick-up date is confirmed when your order is placed. Pick-up times are finalized the week of your order. Cookies are best enjoyed fresh, so if you need to reschedule, please let me know at least 5 days in advance. Once you've picked up your cookies, you're responsible for proper storage and handling.

Photography and Social Media: If you prefer that your cookies aren't shared on social media, just let me know when you place your order. If you post photos of your cookies, please tag the appropriate Bakes & Bites social media page.

DISCLAIMERS

WI Cottage Food Laws: My cookies are made in a private home not subject to state licensing or inspection. My kitchen is NOT nut-free, dairy-free, egg-free, or gluten-free. Please be aware of common allergens.

Inspiration: While I love using inspiration photos, the final cookies may differ slightly due to variations like lighting in photos versus in person or screen colors versus print. I'll do my best to match your vision!

By submitting payment, you agree to these terms.

Thank you for choosing Bakes & Bites!

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